



## Nondiscrimination and Accessibility Requirements Notice

All NeighborMD locations comply with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, ethnicity, age, physical or mental disability, socioeconomic status, religion, culture, language, marital status, sex, sexual orientation, or gender identity or expression.

- We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, etc.).
- We provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, please contact our Compliance Officer, Scarlet Wheeler:

150 S Pine Island Road, Suite 200

Plantation, Florida 33324

Phone: 855.906.3553

[DiscriminationComplaints@neighbormd.com](mailto:DiscriminationComplaints@neighbormd.com)

If you believe we have failed to provide these services or discriminated against you in another way, you can file a grievance with our Compliance Director by mail, phone, or email (see above). The director can assist with the filing process.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Through the Office for Civil Rights Complaint Portal at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf)
- By mail to U.S. Department of Health and Human Services  
200 Independence Ave., SW  
Room 509F  
HHH Building  
Washington, D.C. 20201
- Or call 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at [hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html).